### **Prepaid Dental**

### Good news about dental benefits for employees of State of Arizona

### A Dental Plan Means Healthy Smiles

Because you are a valued employee, Assurant Employee Benefits\* is pleased to offer you the opportunity to enroll in a dental benefit plan provided by United Dental Care of Arizona, Inc. and administered by Union Security Insurance Company. This prepaid dental plan offers benefits through a network of Plan Dentists. When you enroll for benefits, treatments you receive from your selected Plan Dentist will be provided at reduced fees called copayments. For your information, a partial list of frequently used dental treatments is included.

#### Plan Features

- No Deductibles
- No Waiting Periods
- · Coverage for Pre-existing Conditions
- No Claim Forms to File for Plan Dentist and Plan Specialist Services
- No Referrals Required for Specialist Services
- No Annual Maximum for Plan Dentist and Plan Specialist Services

### Important Enrollment Information

To enroll, just follow three simple steps:

- 1. Select a general dentist from the Directory of Dentists for yourself and every eligible member of your family. Each family member may choose a different Plan Dentist. You must select a Plan Dentist to receive services. Except for certain specialist services, all services must be performed by this selected Plan Dentist. You may change your Plan Dentist(s) throughout the Plan Year in accordance with the provisions of the group agreement. However, all services must be performed by a Plan Provider.
- Complete the enclosed enrollment form, being sure to include the <u>Dental Facility Number</u> of each Plan Dentist selected.
- 3. Return your completed enrollment form to your Personnel Department or Benefits Manager authorizing payroll deductions for your coverage.

### Finding a Provider

You can find a dental provider in the Heritage Series Provider Network by visiting the Assurant Employee Benefits web site at www.assurantemployeebenefits.com, clicking on the "Provider Search" link, and then selecting Heritage Series. Availability of Plan Dentists and Plan Specialists varies depending on location.

If you have any questions, call Customer Service at 800.443.2995.

\*Benefits are provided by United Dental Care of Arizona, Inc., marketed by Assurant Employee Benefits, and administered by Union Security Insurance Company.

### Savings You Can See

The following is a list of commonly used dental treatments. It is not the Evidence of Coverage. After you enroll, a complete list of copayments will be provided to you along with your Evidence of Coverage.

### Plus Plan

#### 1. Plan Dentist Services

The dental services listed in the following schedule are covered only when provided by the Member's selected Plan Dentist. The Member will be responsible for paying the amount listed in the "Member Copayment" column (plus any applicable lab fees\*) at the time the service is received, or in accordance with the selected Plan Dentist's billing procedures. To fully understand the benefits, exclusions and limitations of this plan, the Member should consult the Evidence of Coverage.

Services marked with a single asterisk (\*) below also require separate payment of laboratory charges. The laboratory charges must be paid to the Plan Dentist in addition to any applicable copayment for the service.

Payment for each service of a Non-Plan Dentist (at that dentist's normal retail charge) is the responsibility of the Member, except for limited Plan Benefits for covered dental Emergency Services for temporary pain relief.

#### 2. Plan Specialist Services

See the enclosed Specialty Benefit Amendment Copayment Schedule.

| ADA<br>Code** | Service Description**  | Member<br>Copayment    |
|---------------|--|------------------------|
|               | Appointments   |                        |
| None          | Office visit - during regularly scheduled hours***   | 10.00                  |
| D0120         | Periodic oral evaluation   | No Charge              |
|               | (may only be obtained once in any six calendar months, except for medically necessary more frequent prophylaxis a Member's Plan Dentist) | as determined by       |
| D0140         | Limited oral evaluation - problem focused  | 20.00                  |
| D0150         | Comprehensive oral evaluation - new or established patient   | No Charge              |
|               | (may only be obtained once in any six calendar months, except for medically necessary more frequent prophylaxis a Member's Plan Dentist) |                        |
| D0160         | Detailed and extensive oral evaluation - problem focused, by report  | 15.00                  |
| D0170         | Re-evaluation - limited, problem focused (established patient; not post-operative visit)   |                        |
| D0180         | Comprehensive periodontal evaluation - new or established patient  |                        |
| None          | Missed appointment without 24 hour notice***   | 20.00                  |
| D9310         | Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment)                           | 55.00                  |
| D9440         | Office visit - after regularly scheduled hours   | 40.00                  |
|               | Diagnostic Dentistry   |                        |
| D0210         | Intraoral - complete series (including bitewings)  | No Charge              |
| 502.0         | (once in any 3 calendar years)   | go                     |
| D0220         | Intraoral - periapical first film  | No Charge              |
| D0230         | Intraoral - periapical each additional film  |                        |
| D0240         | Intraoral - occlusal film  |                        |
| D0250         | Extraoral - first film   |                        |
| D0260         | Extraoral - each additional film   |                        |
| D0270         | Bitewing - single film   |                        |
| D0272         | Bitewings - two films  |                        |
|               | (may only be obtained once in any six calendar months, except for medically necessary more frequent prophylaxis Member's Plan Dentist)   | Continued On Next Page |

Prepaid - page 2

| ADA<br>Code**  | Service Description**  | Member<br>Copayment    |
|----------------|--|------------------------|
| D0274          | Bitewings - four films   |                        |
|                | (may only be obtained once in any six calendar months, except for medically necessary more frequent prophy Member's Plan Dentist)                    | ,                      |
| D0277          | Vertical bitewings - 7 to 8 films  | 3                      |
| D0330          | Panoramic film   | 5.00                   |
| D0415          | (once in any 3 calendar years)   | No Observe             |
| D0415<br>D0425 | Collection of microorganisms for culture and sensitivity   |                        |
| D0425          | Pulp vitality tests  |                        |
| D0400          | · · · ·  | No Charge              |
| D1110          | Preventive Dentistry   | E 00                   |
| טוווט          | Prophylaxis - adult(may only be obtained once in any six calendar months, except for medically necessary more frequent prophy Member's Plan Dentist) |                        |
| D1120          | Prophylaxis - child  | 5.00                   |
| 51120          | (may only be obtained once in any six calendar months, except for medically necessary more frequent prophy Member's Plan Dentist)                    | laxis as determined by |
| D1203          | Topical application of fluoride (prophylaxis not included) - child   | No Charge              |
| D1310          | Nutritional counseling for control of dental disease   |                        |
| D1330          | Oral hygiene instructions  |                        |
| D1351          | Sealant - per tooth  |                        |
| D1510          | Space maintainer - fixed - unilateral*   |                        |
| D1515          | Space maintainer - fixed - bilateral*  |                        |
| D1520          | Space maintainer - removable - unilateral*   |                        |
| D1525<br>D1550 | Space maintainer - removable - bilateral*  |                        |
| None           | Additional prophylaxis (D1110 or D1120 service does not apply to patients with periodontal disease)***   |                        |
| None           |  |                        |
| D2140          | Restorative Dentistry Amalgam - one surface, primary or permanent  | 20.00                  |
| D2140<br>D2150 | Amalgam - two surfaces, primary or permanent   |                        |
| D2160          | Amalgam - three surfaces, primary or permanent   |                        |
| D2161          | Amalgam - four or more surfaces, primary or permanent  |                        |
| D2330          | Resin-based composite - one surface, anterior.   |                        |
| D2331          | Resin-based composite - two surfaces, anterior   |                        |
| D2332          | Resin-based composite - three surfaces, anterior   | 55.00                  |
| D2335          | Resin-based composite - four or more surfaces or involving incisal angle (anterior)  |                        |
| D2391          | Resin-based composite - one surface, posterior   |                        |
| D2392          | Resin-based composite - two surfaces, posterior  |                        |
| D2393          | Resin-based composite - three surfaces, posterior  |                        |
| D2394          | Resin-based composite - four or more surfaces, posterior   |                        |
| D2510<br>D2520 | Inlay - metallic - one surface*<br>Inlay - metallic - two surfaces*  |                        |
| D2520<br>D2530 | Inlay - metallic - two surfaces  |                        |
| D2530          | Onlay - metallic - two surfaces*   |                        |
| D2543          | Onlay - metallic - three surfaces*   |                        |
| D2544          | Onlay - metallic - four or more surfaces*  |                        |
| D2610          | Inlay - porcelain/ceramic one surface*   |                        |
| D2620          | Inlay - porcelain/ceramic two surfaces*  |                        |
| D2630          | Inlay - porcelain/ceramic three or more surfaces*  |                        |
| D2740          | Crown - porcelain/ceramic substrate*   |                        |
| D2750          | Crown - porcelain fused to high noble metal*   |                        |
| D2751          | Crown - porcelain fused to predominantly base metal*   |                        |
| D2752          | Crown - porcelain fused to noble metal*  |                        |
| D2790<br>D2791 | Crown - full cast high noble metal*  |                        |
| D2791<br>D2792 | Crown - full cast predominantly base metal*<br>Crown - full cast noble metal*  |                        |
| D2792<br>D2910 | Recement inlay, onlay, or partial coverage restoration   |                        |
| D2910<br>D2920 | Recement crown   | 20.00                  |
| D2930          | Prefabricated stainless steel crown - primary tooth  | Continued On Next Door |
| D2940          | Sedative filling   | Continued On Next Page |

| ADA<br>Code**  | Service Description**  | Member<br>Copayment |
|----------------|--|---------------------|
| D2950          | Core buildup, including any pins   |                     |
| D2951          | Pin retention - per tooth, in addition to restoration  |                     |
| D2952          | Cast post and core in addition to crown*   |                     |
| D2952<br>D2954 |  |                     |
|                | Prefabricated post and core in addition to crown   |                     |
| D2962          | Labial veneer (porcelain laminate) - laboratory*   |                     |
| D2980          | Crown repair, by report*   |                     |
| None           | Temporary filling***   | 20.00               |
| D3110          | Endodontics Pulp cap - direct (excluding final restoration)  | 15.00               |
| D3110          | Pulp cap - indirect (excluding final restoration)  |                     |
| D3220          | Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application    |                     |
| D2210          | of medicament  |                     |
| D3310          | Anterior (excluding final restoration)   |                     |
| D3320          | Bicuspid (excluding final restoration)   |                     |
| D3330          | Molar (excluding final restoration)  |                     |
| D3346          | Retreatment of previous root canal therapy - anterior  |                     |
| D3347          | Retreatment of previous root canal therapy - bicuspid  |                     |
| D3348          | Retreatment of previous root canal therapy - molar   |                     |
| D3410          | Apicoectomy/periradicular surgery - anterior   |                     |
| D3421          | Apicoectomy/periradicular surgery - bicuspid (first root)  | 180.00              |
| D3425          | Apicoectomy/periradicular surgery - molar (first root)   | 220.00              |
| D3426          | Apicoectomy/periradicular surgery - (each additional root)   | 100.00              |
| D3430          | Retrograde filling - per root  |                     |
| D3450          | Root amputation - per root   |                     |
| D3920          | Hemisection (including any root removal), not including root canal therapy   |                     |
|                | Periodontics   |                     |
| D4210          | Gingivectomy or gingivoplasty - four or more contiguous teeth or bounded teeth spaces per quadrant                               | 150.00              |
| D4211          | Gingivectomy or gingivoplasty - one to three contiguous teeth or bounded teeth spaces per quadrant                               |                     |
| D4240          | Gingival flap procedure, including root planing - four or more contiguous teeth or bounded teeth spaces per quadrant             |                     |
| D4241          | Gingival flap procedure, including root planing - one to three contiguous teeth or bounded teeth spaces per quadrant             |                     |
| D4260          | Osseous surgery (including flap entry and closure) - four or more contiguous teeth or bounded teeth spaces per quadrant          |                     |
| D4261          | Osseous surgery (including flap entry and closure) - one to three contiguous teeth or bounded teeth spaces per quadrant          |                     |
| D4201          | Provisional splinting - intracoronal   |                     |
| D4320          | Provisional splinting - intracoronal   |                     |
|                | 1 3  |                     |
| D4341          | Periodontal scaling and root planing - four or more teeth per quadrant   |                     |
| D4342          | Periodontal scaling and root planing - one to three teeth per quadrant   |                     |
| D4355          | Full mouth debridement to enable comprehensive evaluation and diagnosis  |                     |
| D4910          | Periodontal maintenance  |                     |
| None           | Periodontal hygiene instructions***  | No Charge           |
| D5110          | Prosthodontics, removable  | 24E 00              |
|                | Complete denture - maxillary*  |                     |
| D5120          | Complete denture - mandibular*   |                     |
| D5130          | Immediate denture - maxillary*   |                     |
| D5140          | Immediate denture - mandibular*  |                     |
| D5211          | Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)*                                     |                     |
| D5212          | Mandibular partial denture - resin base (including any conventional clasps, rests and teeth)*                                    | 375.00              |
| D5213          | Maxillary partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)*  | 465.00              |
| D5214          | Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)* |                     |
| D5410          | Adjust complete denture - maxillary  |                     |
|                |  |                     |
| D5411          | Adjust complete denture - mandibular   |                     |
| D5421          | Adjust partial denture - maxillary   |                     |
| D5422          | Adjust partial denture - mandibular  |                     |
| D5510          | Repair broken complete denture base*   |                     |
| D5610          | Repair resin denture base*   |                     |
| D5620          | Repair cast framework*   | 70 00               |
| D5630          | Repair or replace broken clasp* Continu  | ed On Next Page     |

| ADA<br>Code**  | Service Description**  | Member<br>Copayment |
|----------------|--|---------------------|
|                | <u> </u>   |                     |
| D5640          | Replace broken teeth - per tooth*  |                     |
| D5650          | Add tooth to existing partial denture*   |                     |
| D5730          | Reline complete maxillary denture (chairside)  |                     |
| D5731          | Reline complete mandibular denture (chairside)   |                     |
| D5740          | Reline maxillary partial denture (chairside)   |                     |
| D5741          | Reline mandibular partial denture (chairside)  |                     |
| D5750          | Reline complete maxillary denture (laboratory)*  |                     |
| D5751          | Reline complete mandibular denture (laboratory)*   |                     |
| D5760          | Reline maxillary partial denture (laboratory)*   |                     |
| D5761          | Reline mandibular partial denture (laboratory)*  |                     |
| D5850          | Tissue conditioning, maxillary   |                     |
| D5851          | Tissue conditioning, mandibular  |                     |
| D5862          | Precision attachment, by report*   | 150.00              |
|                | Prosthodontics, fixed  |                     |
| D6210          | Pontic - cast high noble metal*  | 305.00              |
| D6211          | Pontic - cast predominantly base metal*  |                     |
| D6211          | Pontic - cast noble metal*   |                     |
| D6240          | Pontic - porcelain fused to high noble metal*  |                     |
| D6241          | Pontic - porcelain fused to predominantly base metal*  |                     |
| D6241          | Pontic - porcelain fused to predominantly base metal.  |                     |
| D6251          | Pontic - resin with predominantly base metal*  |                     |
| D6545          | Retainer - cast metal for resin bonded fixed prosthesis*   | 1/0.00              |
| D6721          | Crown - resin with predominantly base metal*   | 305.00              |
| D6750          | Crown - porcelain fused to high noble metal*   |                     |
| D6750<br>D6751 | Crown - porcelain fused to high hobie metal*   |                     |
| D6751          | Crown - porcelain fused to noble metal*  |                     |
| D6780          |  |                     |
|                | Crown - 3/4 cast high noble metal*   |                     |
| D6790          | Crown - full cast high noble metal*  |                     |
| D6791          | Crown - full cast predominantly base metal*  |                     |
| D6792          | Crown - full cast noble metal*   |                     |
| D6930          | Recement fixed partial denture   |                     |
| D6940          | Stress breaker   |                     |
| D6950          | Precision attachment   |                     |
| D6980          | Fixed partial denture repair, by report*   | 50.00               |
| None           | Resin bonded bridge pontic, per unit***(*)   | 235.00              |
|                | Oral Surgery   |                     |
| D7111          | Extraction, coronal remnants - deciduous tooth   | 20.00               |
| D7140          | Extraction, erupted tooth or exposed root (elevation and/or forceps removal)   | 20.00               |
| D7210          | Surgical removal of erupted tooth requiring elevation of mucoperiosteal flap and removal of bone and/or section of tooth | 55.00               |
| D7220          | Removal of impacted tooth - soft tissue  |                     |
| D7230          | Removal of impacted tooth - partially bony   |                     |
| D7240          | Removal of impacted tooth - completely bony  |                     |
| D7241          | Removal of impacted tooth - completely bony, with unusual surgical complications   |                     |
| D7250          | Surgical removal of residual tooth roots (cutting procedure)   | 50.00               |
| D7270          | Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth                                     |                     |
| D7280          | Surgical access of an unerupted tooth  |                     |
| D7310          | Alveoloplasty in conjunction with extractions - per quadrant   |                     |
| D7320          | Alveoloplasty not in conjunction with extractions - per quadrant   |                     |
| D7510          | Incision and drainage of abscess - intraoral soft tissue   |                     |
| D7960          | Frenulectomy (frenectomy or frenotomy) - separate procedure  | 125.00              |
|                | Other Services   |                     |
| D9220          | Deep sedation/general anesthesia - first 30 minutes  | 185.00              |
| D9230          | Analgesia, anxiolysis, inhalation of nitrous oxide   |                     |
| D9241          | Intravenous conscious sedation/analgesia - first 30 minutes  |                     |
| D9242          | Intravenous conscious sedation/analgesia - each additional 15 minutes  |                     |
| D9940          | Occlusal guard, by report*   |                     |
| D9951          | Occlusal adjustment - limited  | 35 NN               |
| D9952          | Occlusal adjustment - complete   | nued On Next Page   |
|                |  |                     |

| ADA<br>Code** | Service Description**                   | Member<br>Copayment |
|---------------|---|---------------------|
| D9972         | Bleaching External bleaching - per arch | 155.00              |

This is a sample Member Copayment Schedule only. It is not an Evidence of Coverage. Please see the Group Dental Service Agreement, Evidence of Coverage, and Copayment Schedule, which determine all rights, benefits, and applicable limitations and exclusions.

Listed copayments apply only to Plan Dentists who perform the corresponding listed services. The Plan Dentist selected by the Member may not perform all listed services. Plan Specialists may not perform or offer all services listed. Availability and participation of Plan Dentists and Plan Specialists are subject to change.

\*\*Current and prior versions of the Current Dental Terminology (CDT) codes (in the **ADA Code** column) and descriptors (in the **Service Description** column) are copyrighted by the American Dental Association (ADA) and are used by permission. *Current Dental Terminology* © American Dental Association.

<sup>\*\*\*</sup>Service does not have an American Dental Association Current Dental Terminology code or descriptor.

### **Specialty Benefit Amendment**

### Copayment Schedule for the Heritage Series

### How Your Specialty Benefit Amendment (SBA) Works

Should you need the services of a dental care specialist, you may receive those services without a referral from your Plan Dentist.

To find a Plan Specialist (SBA or Non-SBA), refer to the provider directory. SBA Plan Specialists are indicated with an "S". All other listed specialists are Non-SBA Plan Specialists. Or, you may visit the web site at *www.assurantemployeebenefits.com* (click on Provider Search, and then on Heritage Series). For more information about the SBA plan or for assistance in finding a Plan Specialist, call Customer Service at 800.443.2995.

If you use an SBA Plan Specialist (a specialist who is a part of the plan provider network and accepts SBA copayments) for a service listed on the schedule below, you will pay the corresponding Member Copayment shown in the "SBA Plan Specialist Copayment" column at the time of service.

All **other** services obtained from an SBA Plan Specialist, and **all** services obtained from a Non-SBA Plan Specialist (a specialist who is a part of the plan provider network but does **not** accept SBA copayments), will be provided to you at a reduction in that Plan Specialist's normal retail charges. A 15% reduction applies if that Plan Specialist is an endodontist. A 25% reduction applies if that Plan Specialist is any other type of specialist, including but not limited to an orthodontist. You will be responsible for paying the entire reduced charge at the time of service or in accordance with that Plan Specialist's billing procedures.

Payment for each service of a Non-Plan Specialist (a specialist who is **not** a part of the plan provider network), at that specialist's normal retail charge, is your responsibility, except for limited Plan Benefits for covered dental emergency services for temporary pain relief.

| ADA<br>Code**  | Service Description**   | SBA Plan<br>Specialist Copayment |
|----------------|---|----------------------------------|
| D0140          | Appointments  | 25.00                            |
| D0140          | Limited oral evaluation - problem focused   |                                  |
| D0150          | Comprehensive oral evaluation - new or established patient  | determined by                    |
| D0160          | Detailed and extensive oral evaluation - problem focused, by report   | 67.00                            |
| D0170          | Re-evaluation - limited, problem focused (established patient; not post-operative visit)  | 35.00                            |
| D0180          | Comprehensive periodontal evaluation - new or established patient   | 80.00                            |
|                | Endodontics   |                                  |
| D3320          | Bicuspid (excluding final restoration)  |                                  |
| D3330          | Molar (excluding final restoration)   |                                  |
| D3346          | Retreatment of previous root canal therapy - anterior   |                                  |
| D3347          | Retreatment of previous root canal therapy - bicuspid   |                                  |
| D3348<br>D3410 | Retreatment of previous root canal therapy - molar  |                                  |
| D3410<br>D3421 | Apicoectomy/periradicular surgery - anterior  |                                  |
| D3421<br>D3425 | Apicoectomy/periradicular surgery - molar (first root)  |                                  |
| D3425<br>D3430 | Retrograde filling - per root   |                                  |
| D3430          | Periodontics  | 70.00                            |
| D4210          | Gingivectomy or gingivoplasty - four or more contiguous teeth or bounded teeth spaces per quadrant                                  | 355.00                           |
| D4211          | Gingivectomy or gingivoplasty - one to three contiguous teeth or bounded teeth spaces per quadrant                                  |                                  |
| D4260          | Osseous surgery (including flap entry and closure) - four or more contiguous teeth or bounded teeth spaces per quad                 |                                  |
| D4261          | Osseous surgery (including flap entry and closure) - one to three contiguous teeth or bounded teeth spaces per quad                 |                                  |
| D4341          | Periodontal scaling and root planing - four or more teeth per quadrant  | 100.00                           |
| D4342          | Periodontal scaling and root planing - one to three teeth per quadrant  |                                  |
| D4355          | Full mouth debridement to enable comprehensive evaluation and diagnosis   | 8008                             |
| D7210          | Oral Surgery Surgical removal of erupted tooth requiring elevation of mucoperiosteal flap and removal of bone and/or section of too | oth80.00                         |

Continued On Next Page

| ADA<br>Code** | Service Description**  | SBA Plan<br>Specialist Copayment |
|---------------|--|----------------------------------|
| D7220         | Removal of impacted tooth - soft tissue  |                                  |
| D7230         | Removal of impacted tooth - partially bony                                       |                                  |
| D7240         | Removal of impacted tooth - completely bony                                      | 200.00                           |
| D7241         | Removal of impacted tooth - completely bony, with unusual surgical complications | 220.00                           |
| D7250         | Surgical removal of residual tooth roots (cutting procedure)                     | 75.00                            |
| D7310         | Alveoloplasty in conjunction with extractions - per quadrant                     | 180.00                           |
| D7320         | Alveoloplasty not in conjunction with extractions - per quadrant                 | 130.00                           |
| D7510         | Incision and drainage of abscess - intraoral soft tissue                         | 105.00                           |
| D7960         | Frenulectomy (frenectomy or frenotomy) - separate procedure                      | 185.00                           |
|               | Other Services   |                                  |
| D9241         | Intravenous conscious sedation/analgesia - first 30 minutes                      | 170.00                           |

This is a sample schedule only. It is not an Evidence of Coverage. Please see the Group Dental Service Agreement, Evidence of Coverage, and Copayment Schedule, which determine all rights, benefits, and applicable limitations and exclusions.

Listed copayments apply only to SBA Specialists who perform the corresponding listed services. Plan Specialists may not perform or offer all services listed. Availability and participation of SBA and Non-SBA Plan Specialists are subject to change.

\*\*Current and prior versions of the Current Dental Terminology (CDT) codes (in the **ADA Code** column) and descriptors (in the **Service Description** column) are copyrighted by the American Dental Association (ADA) and are used by permission. *Current Dental Terminology* © American Dental Association.

# Learn more about the prepaid dental plan being offered to you!

Your employer is offering you an attractive prepaid dental plan. This Q&A will help provide you more information about the plan being offered to you.

#### What is a prepaid plan?

With a prepaid plan you pay a monthly prepayment fee plus you pay reduced fees called "copayments" for dental services provided. To receive the reduced fees you must use a Plan Dentist selected at the time of enrollment.

### What are copayments and where can I locate the copayment schedule?

A copayment is the set fee that you pay to the Plan Dentist at the time of treatment for covered services that are being performed.

The copayment schedule is a listing of covered services and copayments for your plan. The schedule is included in the Evidence of Coverage. It is helpful to bring your copayment schedule to your dental appointment.

### How do I select a Plan Dentist?

You should select your Plan Dentist when you enroll. You can visit www.assurantemployeebenefits.com and go to Provider Search or refer to your plan network directory for a listing of Plan Dentists. On the web site please choose the Heritage Series network listed on the Provider Search page for provider look-up. Note that your Plan Dentist must be a general dentist, not a specialist.

## How long does it take to appear on the patient list/roster of my Plan Dentist that I select at time of enrollment?

If Assurant Employee Benefits receives your Plan Dentist selection by the 20th of the month, you will appear on the roster the 1st of the next month. If we receive the selection after the 20th, you will appear on the roster the 1st day of the second following month. If you are not listed on the roster, please contact us at 800.443.2995.

#### How will the Plan Dentist know I am a patient?

The Plan Dentist receives a patient listing, called a roster, from Assurant Employee Benefits each month that includes all members who have chosen that individual as their dentist.

Please confirm at the time of making your appointment with the Plan Dentist that you are on the provider's roster.

#### Can I change my Plan Dentist?

Yes, you can. To change your Plan Dentist, contact Customer Service at 800.443.2995.

### What if I choose to see a dentist other than my selected Plan Dentist?

The costs will **not** be covered by your dental plan and you will be responsible for the full payment to the dentist. This is why it is important for you to seek treatment from your selected Plan Dentist.

### If I have a dental emergency, do I need to see my Plan Dentist?

First, contact your Plan Dentist to make an appointment. If your Plan Dentist is unable to see you, you may seek treatment from any licensed dentist in the United States.

Please be informed that the emergency benefit in your plan is limited to the temporary relief of pain and has limited benefits.

### If I need to see a specialist, how do I go about finding a Plan Specialist in my area?

You may find a list of Plan Specialists by looking in the plan network directory, visiting the web site at www.assurantemployeebenefits.com or calling 800.443.2995 for assistance. No referrals are necessary from your Plan Dentist to seek treatment from a Plan Specialist.

### What if I lose my Dental ID card or have a question about my plan?

Contact Customer Service by calling 800.443.2995.

#### **Pre-existing Conditions**

Limitations and exclusions apply with respect to the Member's oral conditions without regard to whether or not such conditions existed before the effective date of the Member's enrollment.

#### Limitations and Exclusions

Plan Benefits are not available for:

- 1. Any services not specifically described in the Copayment Schedule (including but not limited to any hospital or outpatient care facility cost associated with any dental service).
- 2. Any dental service initiated (a) before the effective date of the Member's enrollment or (b) after the Member's enrollment ends.
- 3. Services provided by Non-Plan Providers unless (a) for services of Non-Plan Specialists as specifically provided in the SPECIALIST SERVICES section of the Copayment Schedule or (b) for Emergency Services as specifically provided in the EMERGENCY PROCEDURES Article of the Evidence of Coverage.
- 4. Replacement of bridgework, dentures or other fixed or removable appliances unless (a) at least five years have elapsed since such appliance was provided as a Plan Benefit, or (b) during that five-year period, appliance becomes unusable and cannot be made usable due to the Member's illness or an accident involving damage to the appliance while it is in use.
- 5. Replacement of dentures or other removable appliances due to (a) damage while not in use or (b) loss or theft.
- 6. Oral reconstruction using fixed bridgework or other fixed appliances if the overall treatment plan to achieve complete oral reconstruction involves the replacement of six or more teeth (whether those teeth are missing before treatment begins or are extracted as part of the overall treatment plan).
- 7. Implants or any related implant appliances, or surgery for the insertion of implants or any related implant appliances, whether fixed or removable.
- 8. Surgical removal of implants or implant appliances, or any surgical or non-surgical services to adjust, repair, replace, or treat any problem related to an existing implant or implant appliance, whether fixed or removable.
- 9. Restorations or splints used to increase vertical dimension, restore occlusion, or replace or stabilize tooth structure lost by attrition.
- 10. Orthodontic treatment involving therapy for myofunctional problems, TMJ (temporomandibular joint) dysfunctions, micrognathia, macroglossia, cleft palate or other growth and developmental abnormalities.
- 11. Orthodontic treatment associated with orthognathic surgery, whether the treatment precedes or follows the surgery.
- 12. Extractions of third molars (wisdom teeth) that are not symptomatic, whether or not the extractions follow the completion of orthodontic treatment. Examples of symptomatic conditions include decay, odontogenic cysts, chronic pericoronitis and infection.
- 13. Treatment of malignancies, neoplasms or cysts, including but not limited to biopsies.

#### **Orthodontic Extractions**

Extractions by a Plan Provider for solely orthodontic purposes are not subject to the fixed Copayments shown for extractions in the Copayment Schedule. Instead, such extractions are subject to charges reflecting a 25% reduction from that Plan Provider's normal retail charges for such extractions.

#### **Termination**

The Member's enrollment may be terminated as stated in the **TERMINATION** article of the Evidence of Coverage.

BDC-A-LE-AZ 01/19/2007 16:01:07 1260683/1